

**REFUSAL STRATEGIES TO SUGGESTIONS
FOUND IN CNN'S POST COMMENTS: A SPEECH ACT ANALYSIS**

RESEARCH PAPER



**Submitted as a Partial Fulfillment of the Requirements
for Getting Bachelor Degree of Education
in Department School of Teacher Training and Education**

By:

ISLAMIAH PRATIWI AYU LARASATI

A 320 170 185

**DEPARTMENT OF ENGLISH EDUCATION
SCHOOL OF TEACHER TRAINING AND EDUCATION
MUHAMMADIYAH UNIVERSITY OF SURAKARTA
2021**

APPROVAL

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Approved to be examined by the Consultant
School of Teacher Training and Education
Muhammadiyah University of Surakarta

Consultant,



Prof. Dr. Endang Fauziati, M.Hum.

NIDN. 0615035701

ACCEPTANCE

**REFUSAL STRATEGIES TO SUGGESTIONS
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By:

ISLAMIAH PRATIWI AYU LARASATI
A320170185

Accepted by the Board of Examiner
School of Teacher Training and Education
Muhammadiyah Univeristy of Surakarta
On October 19, 2021

Team of Examiner:

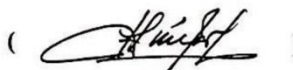
1. Prof. Dr. Endang Fauziati, M.Hum.
(Head of Examiner)

()

2. Agus Wijayanto, Ph.D.
(Member I of Examiner)


()

3. Dr. Malikatul Laila, M.Hum.
(Member II of Examiner)

()



Dean,


Dr. Sutama, M.Pd.
NIP: 196001071991031002

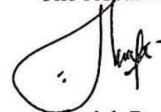
TESTIMONY

I testify that in this research paper there is no plagiarism of the previous literary works which been raised to obtain bachelor degree of certain university, there are no opinions or masterpieces which have been written or published by others, except those in which the writing is referred to the manuscript, and mentioned in literary review and bibliography.

Hence later, if it is proven that there are some untrue statements in this testimony, I will fully be responsible in accordance with applicable regulations.

Surakarta, October 19, 2021

The researcher



Islamiah Pratiwi Ayu Larasati

A320170185

MOTTO

For indeed, with hardship [will be] ease.

[94:5]

“KALO LO GA JALAN SEKARANG, LO HARUS LARI BESOK”

– 11:13, twitter, June 20, 2021.

DEDICATION

This research is dedicated to:

1. Allah SWT.
2. My self.
3. My parents.
4. My big family.
5. My beloved friends.

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Assalamu'alaikum warahmatullahi wabarakatuh

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The Researcher,



Islamiah Pratiwi Ayu Larasati

RINGKASAN

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Islamiah Pratiwi Ayu Larasati, A320171085

A320170185@student.ums.ac.id

Prof. Dr. Endang Fauziati, M. Hum.

Endang.Fauziati@ums.ac.id

Penolakan merupakan ketidaksetujuan terhadap perilaku tertentu dalam beberapa peristiwa yang menunjukkan perbedaan tingkat pemahaman yang mengikatnya. Penelitian ini bertujuan untuk mengidentifikasi jenis strategi penolakan langsung, tidak langsung, dan penolakan dengan tambahan terhadap saran yang digunakan oleh netizen yang ditemukan di komentar kiriman CNN. Desain penelitian ini menggunakan penelitian deskriptif kualitatif. Data penelitian adalah 150 ujaran yang mengandung penolakan terhadap saran di kolom komentar akun Instagram CNN. Sumber data penelitian diambil dari komentar netizen pada kiriman foto CNN tentang *Precautions to face the Coronavirus* and *Joaquin Phoenix, Accepting the Oscar for Best Actor*. Peneliti menggunakan observasi dan dokumentasi untuk mengumpulkan data. Hasil penelitian ini menunjukkan bahwa terdapat 10 data (6.67%) dari strategi menyatakan ketidakmauan dan 4 data (2.67%) dari strategi menyatakan 'tidak' secara langsung. Pada strategi penolakan tidak langsung, terdapat 58 data (38.67%) dari strategi menolak lawan bicara, 18 data (12%) dari strategi menyatakan alasan, 11 data (7.33%) dari strategi menawarkan alternatif, 7 data (4.67%) dari strategi menghindar, 6 data (4%) dari strategi mengungkapkan prinsip, 6 data (4%) dari strategi menerima untuk menolak, 4 data (2.67%) dari strategi mengungkapkan filosofi, dan 4 data (2.67%) dari strategi mengungkapkan harapan. Pada strategi tambahan untuk menolak terdapat 8 data (5.33%) dari strategi menyatakan opini positif, 10 data (6.67%) dari strategi penggunaan jeda, dan 4 data (2.67%) dari strategi menyatakan rasa syukur. Meskipun netizen lebih suka menggabungkan lebih dari satu strategi, strategi penolakan tidak langsung menjadi strategi yang paling sering digunakan karena dapat menyelamatkan muka pembaca.

Kata kunci: *pragmatik, tindak tutur, strategi penolakan, dan CNN.*

SUMMARY

Islamiah Pratiwi Ayu Larasati/A320170185. **REFUSAL STRATEGIES TO SUGGESTIONS FOUND IN CNN'S POST COMMENTS: A SPEECH ACT ANALYSIS**. Research Paper. Faculty of Teacher Training and Education, Universitas Muhammadiyah Surakarta. October, 2021.

Islamiah Pratiwi Ayu Larasati, A320171085

A320170185@student.ums.ac.id

Prof. Dr. Endang Fauziati, M. Hum.

Endang.Fauziati@ums.ac.id

Refusal represents disagreement toward certain behavior in some events which indicates different levels of understanding bound it. This research aims to identify the kinds of strategy of direct, indirect, and adjunct to refusal to suggestions used by the netizens found in CNN's post comments. This research design used descriptive qualitative research. The research data are 150 utterances containing refusal to suggestions in the comments column of CNN's Instagram account. The data source was taken from the netizens' comments on the posted photos by CNN which were about *Precautions to face the Coronavirus* and *Joaquin Phoenix, Accepting the Oscar for Best Actor*. The researcher used observation and documentation to collect the data. The results of the research indicated that there are 10 data (6.67%) of stating negative willingness or ability strategy and 4 data (2.67%) of stating direct "no" strategy. In the indirect refusal strategy, there found 58 data (38.67%) of dissuading interlocutor strategy, 18 data (12%) of stating reason strategy, 11 data (7.33%) of stating alternatives strategy, 7 data (4.67%) of showing avoidance strategy, 6 data (4%) of stating principle strategy, 6 data (4%) of accepting that function as a refusal strategy, 4 data (2.67%) of stating philosophy strategy, and 4 data (2.67%) of stating wish strategy. In the adjunct to refusals strategy, there found 8 data (5.33%) of stating positive opinion strategy, 10 data (6.67%) of pause fillers, and 4 data (2.67%) of stating gratitude. Although the netizens preferred to combine more than one strategy, the indirect refusal strategy became the most frequently used strategy because it can save the reader's face.

Keywords: *pragmatics, speech act, refusal strategies, and CNN.*

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